



OKI DATA AUSTRALIA

SUPPORT
1800 807 472
cscentre@oki.com.au

WWW.OKI.COM.AU

**REGISTER ON-LINE
TODAY TO GET A FREE
3 YEAR WARRANTY!**



Warranty registration

OKI

Great choice!

There are many good reasons for choosing a product from OKI Printing Solutions. Our devices are manufactured to the highest standards of quality and technology, which has been confirmed by independent tests time and again.

All you need to do is register your product online within 30 days of purchase at warranty.oki.com.au

OKI Data Australia warrants that at the time of supply all products and parts will be free from defects in material and workmanship, and will repair or replace faulty product parts for the period stated in the Product Warranties Table.

Product	Standard warranty
OKI Colour Printers/MFP's	1 year on-site (excludes C110/C130/MC160)
OKI C110/C130/MC160	1 year RTB
OKI Mono Printers/MFP's	1 year RTB (excludes B6300/B6500)
Products excluded from 3 year warranty offer, however please still register product online	
OKI B700 Series	1 year on-site
OKI Dot Matrix Printers	1 year RTB
OKI Fax Machines	1 year on-site

OKI DATA AUSTRALIA PTY LTD

146 O'Riordan Street, Mascot NSW 2020

SUPPORT

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OKI Data Australia Pty Ltd (ACN 006 075 216), herein known as OKI, provides a 3 year warranty service for products sold by it as outlined below:

WARRANTY

OKI warrants that the product purchased by you will perform in accordance with specifications and conforms to OKI's Official Published Specifications.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits under our warranties are in addition to other rights and remedies under the Australian Consumer Law or other applicable law in relation to the goods.

PERIOD

The following periods apply under the OKI 3 year warranty:

- OKI Dot Matrix, Laser, LED Colour and Mono printers and Plain Paper facsimiles are warranted for 12 months from the date of purchase;
- OKI product accessories and spare parts supplied by OKI are warranted for 90 days from the date of purchase, except where accessories are supplied with the product purchase, then the product warranty applies; and
- OKI consumable items are warranted against defects in material and workmanship for 7 days from the date of purchase.

OKI calculates the commencement of the warranty period from the date of your receipt, unless OKI or your reseller informs you otherwise in writing. Second-hand, evaluation and demo stock do not qualify for standard or extended warranty.

COST

To the extent permitted by law, OKI's maximum liability under this warranty will not exceed the original purchase price of the product or, at OKI's option, the cost of replacing the product. OKI reserves the right to replace the product with the same or equivalent product rather than repair it.

WHAT YOU MUST DO

It is your responsibility, where applicable, before service is provided, to follow the problem determination, problem analysis and service request procedures that OKI or their authorised service agent provides. You are required to present proof of purchase in the form of an invoice or purchase receipt.

PROCEDURE

OKI agrees, subject to the terms and conditions herein, to repair or replace at OKI's cost the product purchased by you. During the warranty period, OKI will provide the warranty service for the product and will manage and install such repairs that may apply to the product.

The only person authorised to service or repair the machine are employees of OKI or their authorised service agents.

When a service involves the exchange of the machine or part/component, the item OKI or the authorised repair centre replaces becomes yours. Any product or part so replaced will be in good working order and will assume the remaining warranty of the product.

Subject to the Geographical Limitation set out below, this warranty service will be carried out on site, unless the product to which this warranty applies is a facsimile, dot matrix printer or mono LED printer then you are required to return, at your cost and at your risk, the product for service or repair under the warranty to your nearest OKI service centre.

OKI does not warrant uninterrupted or error-free operation of the product. This warranty will not apply:

1. If the product has not been installed, operated and maintained in accordance with OKI's installation and operating instructions provided that the product has been used in a manner other than for which it was designed.
2. To damage, malfunction or failure resulting from accident, misuse, abuse, main supply problems, thunderstorm activity, infestation by insects or vermin, tampering by unauthorised persons, any malfunctions relating from the use of defective or incompatible accessories, exposure to abnormally corrosive conditions, or any foreign object in the product, or any physical damage to the product caused by the customer;
3. To any failure to the extent that the failure is not a failure of the product to perform in accordance with its specifications;
4. Where the product has been tampered with or repaired by anyone other than an employee of OKI or their authorised agents;
5. Where non-genuine OKI consumables or spare parts have been used.

GEOGRAPHICAL LIMITATION

For Machines that are covered by On Site Warranty Service. This warranty is applicable only in Australian States and Territories. This warranty excludes products purchased in Australia via a non authorised distributor.

Should installations/repairs be considered in remote sites (outside of Capital Cities - 50km radius; Country location - 50km radius from the nearest authorised service facility), additional travel charges will apply.